

TESTIMONIAL FOR DAVE JUNIA LUM

I knew Dave from his work as a research assistant (RA) at the Ministry of Trade & Industry (MTI) in the summer of 2011. He worked as part of a team of about eight RAs on an empirical research project that aimed to discern how resume qualities affected the success of candidates in the Singapore job market.

Right from the beginning, Dave outperformed his peers and completed his required tasks quickly, without compromising quality. He did so in two ways. First, he diligently performed weekly checks on his work by correcting obvious errors. Second, he found and setup software that allowed repetitive tasks to be automated, significantly improving productivity, speed and precision while also recommending process improvements to his supervisors. Over time, Dave's quiet confidence earned him the respect of his peers and he emerged as a natural leader amongst the team. As supervisors, we grew increasingly comfortable about relying on Dave to make snap decisions on minor issues that did not require our direct attention. Furthermore, he helped to raise team morale by encouraging his peers to hit their targets, while supporting them when they faced issues in their work.

Dave was committed, driven and proactive during the internship. I can comfortably say that without him, our project would not have been completed within the necessary timeframe and our cost limits. In my experience as a researcher, it takes a rare personal discipline to maintain attention to detail over a long period of time. Based on his character and values, I would strongly recommend Dave to any potential employer. He will be a great asset to any organization that he joins.

In the event that I have left the Ministry, I can be contacted at +65 8126 1254 for further information.



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